

## **OUTCOME:**

Based on the findings of the Follow-up Focused Accreditation Survey conducted on 6 November 2023, JOGO Clinic has been granted the status of ACCREDITED.

Upon confirmation from the JCR Finance Department indicating that all survey related fees have been paid, you will receive the JCI Ambulatory Care certificates and, if necessary, your organization's entry on the JCI website will be updated. You also have access to The JCI Gold Seal of Approval<sup>TM</sup>, the JCI Accreditation Gold Seal of Approval<sup>TM</sup> Guidelines, and the JCI Accreditation Publicity Guide under the "Resources" tab in JCI Direct Connect.

The Joint Commission International JOGO Clinic Standards are intended to promote continuous, systematic and organization-wide improvement in daily performance and in the outcomes of patient care. It is our expectation that, all of the issues identified in the following survey report will have been satisfactorily resolved and full compliance with each identified standard will be demonstrated at the time of your next accreditation survey. Therefore, JOGO Clinic is encouraged to immediately place organization-wide focus on the standards with measurable elements scored as "Partially Met" and to implement the action(s) necessary to achieve full compliance.

Between surveys, the JOGO Clinic will be expected to demonstrate compliance with the most current edition of the JCI standards at the time, which includes the JCI accreditation policies and procedures published on the JCI website.

JCI will continue to monitor JOGO Clinic for compliance with all of the JCI Ambulatory Care standards on an ongoing basis throughout the three-year accreditation cycle. The compliance monitoring activities may include but not be limited to document and record reviews, the review of data monitoring reports, leadership interviews and staff interviews. The monitoring activities may take place on-site or off-site. JCI also reserves the right to conduct an unannounced, onsite evaluation of standards compliance at its discretion.